Focus group with practitioners

Understanding of learning disability

1. Do you agree with our definition of learning disability?
   Yes or no?
   Do you use it in practice? Do you find it works in practice?
   If not why?

   Our definition is that defined by the 'Valuing People Team' a Department of Health group charged with the development, implementation and monitoring of care for people with Learning Disabilities. The definition suggests that anyone with a learning disability needs a long term help from others.

   Having said that; those of you who do not agree with our definition; would you like to revise your response or leave it as it stands?

2. In your experience, do you think in general people from ethnic minority communities and new migrants understand learning disabilities as we have described it?

3. In what way does this understanding or lack of it impact on the care and support you are providing?

EXTRA Question:
Are the registers of people with learning disabilities reliable?

Access to services - Is it available and do they approach your service

4. From your experience, do people from ethnic minority communities find it easy to access your service?

And what about new migrants?

5. Describe the process people with LD take to access your service.

And what if <u>a person is from ethnic minority community</u>? Is it easy to access?
   Do they tend to approach your service at the right time?
   If they do not access the service on time, what do you think is preventing them to access services when they need it? (What are the barriers of their involvement?)
   What else in your opinion should be done to improve early access to services?

And what if <u>a person is a new migrant</u>? Is it easy to access?
   Do they tend to approach your service at the right time?
   If they do not access the service on time, what do you think is preventing them to access services when they need it? (What are the barriers of their involvement?)
   What else in your opinion do you think should be done to improve early access to services?

Quality of care

6. From your experience, are people with learning disabilities satisfied with the service you provide?

And what about people with learning disabilities from ethnic minority communities?

If yes, what has worked well in terms of support they receive?
If not, why?
If they are not satisfied, what else do you think should be done to improve the quality of support?

And what about new migrants with learning disabilities?

If yes, what has worked well in terms of support they receive?
If not, why?
If they are not satisfied, what else do you think should be done to improve the quality of support?

Advocacy

7. In your service, what happens when people with learning disabilities are not satisfied with the support they receive?

Do you find their concerns are listened to and acted on?
Does this change the way care and support is provided for them?

What if this person is from ethnic minority communities?

Do you find their concerns are listened to and acted on?
Does this change the way care and support is provided for them?

And what if the person is a new migrant?

Do you find their concerns are listened to and acted on?
Does this change the way care and support is provided for them?

Emerging issues

8. This was the last question. Do you have any other comments you would like to make? Is there anything else that would help us to understand the issue?